

# LionMail Calendar

for Administrative Assistants

If you directly manage others' calendars, this is the LionMail Calendar guide for you. In this guide, you will learn about setting up delegated LionMail calendars, common LionMail Calendar tasks, tips and tricks to improve efficiency, and recommended LionMail Calendar Labs for administrative assistants.

See the <u>Calendar page</u> and the <u>Calendar FAQs</u> in the <u>Google Apps Learning</u> <u>Center</u> for more tips and "how-to's."

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# **Getting Started**

# Access your manager's calendar

If your manager delegates his or her LionMail Calendar to you, you can do the following on your manager's behalf:

- Respond to event invitations
- Create new events
- Modify existing events
- Manage sharing (if your permission is set to Make changes AND manage sharing)

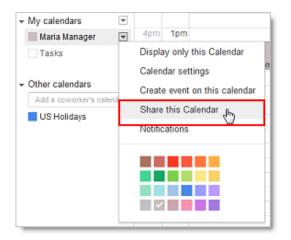
However, you can't do the following in your manager's Calendar account:

- Change account settings, such as language, time zone, or automatically adding invitations to the calendar
- Use Task lists
- Access your manager's LionMail contact groups

#### Set up delegated access

Before you can manage your manager's calendar, you must first gain access to his or her calendar, as follows:

- 1. Have your manager log in to *his or her* LionMailCalendar.
- 2. In your manager's calendar, go to the **My calendars** section, and click the down arrow that appears to the right of your manager's name.
- 3. Select **Share this calendar** from the drop-down.



- 4. In the **Person** field, type your primary email address.
- 5. In the drop-down menu, select the appropriate permission, and then click **Save**.

- Make changes to events lets you edit your manager's calendar
- Make changes AND manage sharing lets you edit the calendar's sharing options, too. (For example, you can give another admin access to your manager's calendar while you are away on vacation.)

Maria Manager Details		
Calendar Details Share this Calendar Notifications		
« Back to calendar Save Cancel		
Share this calendar with others Learn more		
Make this calendar public	See only free/busy (hide details)	
Share this calendar with everyone in the organization electric-automotive.org	See all event details	
Share with specific people		
Person	Permission Settings	Remove
Enter email address	See all event details	Add Person
"maria.manager@electric-automotive.com" <maria.manager@electric-automotive.com< th=""><th>m&gt; Make changes AND manage sharing</th><th></th></maria.manager@electric-automotive.com<>	m> Make changes AND manage sharing	
"abby.admin@electric-automotive.com" <abby.admin@electric-automotive.com> « Back to calendar Save Cancel</abby.admin@electric-automotive.com>	Make changes AND manage sharing Make changes AND manage sharing Make changes to events See all event details See only free/busy (hide details)	Ϋ́

You now have access to your manager's calendar and can see and modify *all* meetings on the calendar, *including private and confidential events*. (You may wish to remind your manager of this fact.)

If you have **Make changes AND manage sharing** access to your manager's calendar, you'll now see your manager's calendar in your own account in the **My calendars** list on the left.

✓ My calendars	1	
Abby Admin		
Maria Manager		
Tasks		

If you have **Make changes to events** access to your manager's calendar, you'll see your manager's calendar in your own account in the **Other calendars** section.

**Tip:** To easily distinguish your calendar from your manager's calendar, choose very distinct colors for each calendar, such as red and blue. Change the color of a calendar by going to the **My calendar** section, hovering over the calendar, clicking the down arrow that appears, and selecting a new color from the grid.

### How events appear to guests

If you create an event on behalf of your manager and send out an invitation email to event guests, you appear as the sender of the email (1). When guests view the actual email, your manager appears in the top **Who** field (2). In the bottom **Who** field, your manager appears as the *organizer* (3), and you appear as the *creator* (4).

For example:

Abby Admin to me, Maria	show details 2:56 PM (6 minutes ago) 🛅 🦘 Reply 👎
tle: Reorg brainstorming session	Your Agenda for Tue Feb 1, 2011
en: Tue Feb 1 2pm – 3pm (PST)	10am Team Meeting
ho: Maria Manager* 2	1pm Team session
more details »	2pm Reorg brainstorming session
Going? Yes - Maybe - No	No later events
	view my calendar »
leorg brainstorming session	more details »
Reorg brainstorming session et's get together and discuss the upcoming reor /hen Tue Feb 1 2pm – 3pm Pacific Time	
et's get together and discuss the upcoming reor	

When guests click on the event in their calendar, you appear as the creator, and your manager's calendar appears as the calendar. However, your name is not included in the guest list.

For example:

Thu, Decemb	per 1, 1pm – 2pm	
Calendar Created by Who	Maria abby.admin@electric-automotive.com Maria, Isabella	
Going? Yes	- Maybe - No   Remove More deta	ails »

# Receive notifications for your manager's calendar

Notifications for your manager's calendar are disabled by default--if you want to receive notifications for your manager's calendar events, you must manually enable them.

**Note:** When you enable notifications for a calendar shared with you, you are *not* enabling notifications for the calendar owner. (That is, when you enable notifications for your delegated view of your manager's calendar,

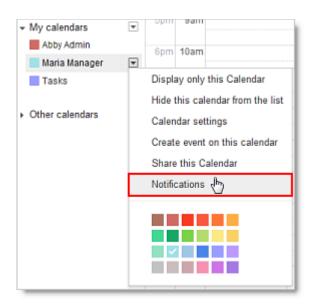
you're the only one who receives notifications; your manager doesn't, unless he or she has personally set up notifications.)

To receive email and pop-up notifications for your manager's calendar, follow these steps:

- 1. Log in to your LionMail Calendar.
- 2. Your manager's calendar appears in the **My calendars** list, and his or her meetings appear on your calendar.

**Note:** If you cannot see your manager's events in your calendar, click his or her calendar in the list to highlight it.

3. Hover over your manager's calendar, click the down arrow that appears, and select **Notifications**.



- 4. In the **Event reminders** section, click **Add a reminder**.
- 5. Select either **Email** or **Pop-up** from the drop-down. (If you'd like both options, click **Add a reminder** again.)

Maria Manager De	tails	
Calendar Details Share this	s Calendar Notifications	
« Back to calendar Save	Cancel	
Event reminders: Unless otherwise specified by the individual event.	By default, remind me via	Email  10 minutes before each event remove Email  der Pop-up

6. Once you've customized your event reminders, select the invitations for which you want to be notified. To start, you can select all notifications, and later remove the notifications you don't need.

Calendar Details Share this Ca	alendar Notifications		
« Back to calendar Save Ca	ancel		
Event reminders: Unless otherwise specified by the individual event.	By default, remind me via Email  ID minutes  before each event remove Pop-up  ID minutes  before each event remove Add a reminder		
Choose how you would like to be notified:		Email	SMS
	New events: Receive a notification when someone sends you an invitation to an event.	1	
	Changed events: Receive a notification when someone sends an update about a changed event.	<b>V</b>	
	Canceled events: Receive a notification when someone sends an update about a cancelled event.	V	
Event responses: Receive a notification when guests respond to an event for which you can see the guest lis			
	Daily agenda: Receive an email with your agenda every day at 5am in your current time zone.	<b>v</b>	

**Note:** If you select the **Daily agenda** option, the emailed agenda won't reflect any event changes made after 5am in your local time zone.

# Tips on using notifications

If you and your manager have each set up email notifications for new invitations, your manager will receive an "Invitation" email in his or her Inbox, and you'll receive a "New Event" email in your own Inbox. For example:

#### Your manager's Inbox

Archive Report spam Delet	e Move tov Labelsv More actionsv Refresh	1 - 7 of 7
Select: All, None, Read, Unre	ad, Starred, Unstarred	
🗄 🔲 🚖 Isabella Moretti	Invitation: Revenue Review @ Fri Jul 2 3pm - 4pm (maria.manager@electric-automotive.com) - more details »	💽 11:06 am

#### Your Inbox

Archive	Report spam	Delete	Move to	Labels	More actions V	Refresh			1 - 9 of 9
Select: A	II, None, Read	, Unread	, Starred, Ur	nstarred					
# <b>□</b> ☆	sabella More	tti N	lew Event:	Revenue F	teview @ Fri Ju	I 2 2pm - 3	3pm (maria.manager@electric-automotive.com) - more detail	š 🔝	11:06 am

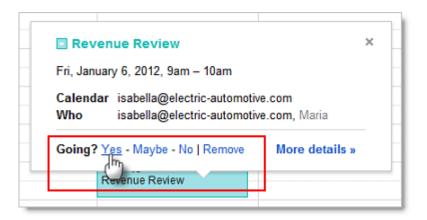
These different email subjects allow you to easily distinguish your own invitation notifications from your manager's.

# Accept or decline events on behalf of your manager

You have three options for doing this:

• Accept or decline from the delegated Calendar view

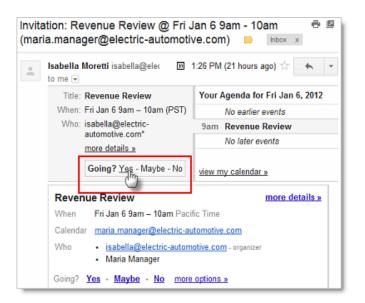
You can respond from the invitation that appears on your manager's calendar (which is shared with you). Just click anywhere on the event, and then click **Yes**, **Maybe**, **No**, or **Remove**.



#### • Accept or decline from delegated LionMail

If your manager has given you access to his or her LionMail account, you can also respond from the "Invitation" email in your delegated view of your manager's Inbox. Just click **Yes**, **Maybe**, or **No** in the **Going?** section.

**Note:** Your manager must have personally set up notifications for his or her own calendar in order to receive this email.



#### • Accept or decline from email notifications

If you've set up email notifications for your manager's calendar, you can respond directly from the "New Event" email you receive in *your* Inbox. Click **Yes**, **Maybe**, or **No** in the **Going?** section.

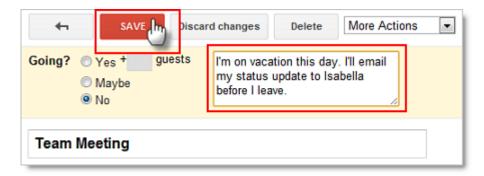
	Event: Revenue Review ( ia.manager@electric-auto	-			
•	Isabella Moretti isabella@electric to me 💌	-au 🗊 1:26 PM (21 hours ago) 📩 🔸 💌			
	Title: Revenue Review	Your Agenda for Fri Jan 6, 2012			
	When: Fri Jan 6 9am – 10am (F	PST) No earlier events			
	Who: isabella@electric- automotive.com*	9am Revenue Review			
	more details »	No later events			
	Going? Yes - Maybe -	No view my calendar »			
	Revenue Review	more details »			
	When Fri Jan 6 9am - 10am	Pacific Time			
	Calendar maria.manager@elec	tric-automotive.com			
Who • isabella@electric-automotive.com - organizer • Maria Manager					

# Add a note to the invitation response

If you want to add a note to your response to an event, go to the event details page. You can do this by:

- Clicking the actual event name (such as **Team Meeting**)
- Double-clicking anywhere on the event
- Clicking anywhere on the event, and then clicking **More details** in the pop-up

On the event details page, you can add your note to the **Going?** section near the top of the screen, and click **Save**. Because not all people choose to get notifications about event responses, you may also want to email the meeting owner with any important messages.

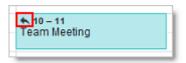


See meeting status at a glance (invitation, accepted, declined)

You can quickly view your meeting status without going into the event details page.

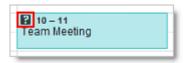
#### **Event invitations**

Event invitations to which you haven't yet responded have a reply arrow before the meeting time.



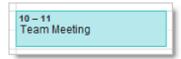
#### Events with a "Maybe" response

Event invitations to which you've responded "Maybe" have a question mark before the meeting time.



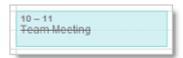
#### Accepted events

Accepted events don't have a question mark.



#### **Declined event**

Declined events are dimmed, and the event title has a strike through it.



#### Other Calendar icons explained

When you hover your mouse over Calendar events, you might notice other icons at the top of the event. Below is a list of the icons you will see and a description of what each icon represents.

- One or more reminders set for the event
- Cone or more individuals invited to the event
- Private event
- Recurring or repeating event
- A single event moved from a recurring or repeating event

# Create events on behalf of your manager

Creating an event on behalf of your manager is as easy as creating an event on your own calendar, but there are a few things to keep in mind.

### Schedule on your manager's calendar

If you have both your manager's and your own calendar open at the same time, the default calendar for creating new events is your own calendar. If you're in a rush, it's easy to forget to choose your manager's calendar from the **Calendar** drop-down on the event creation pop-up.

Each time you create an event on behalf of your manager, remember to check that you're creating it on your manager's calendar and not your own.

When:	Tue, November 22, 1pm – 2pm	
What:	Candidate Review	
	e.g., Breakfast at Tiffany's	
Calendar:	Abby Admin	-
	Abby Admin	
Create e	Adaptic Management	

**Tip:** If you find you have trouble with viewing your calendar and your manager's calendar at the same time, try using two separate browser tabs (or windows, if your browser doesn't have tabs). Use one tab (or window) for your own calendar and a different one for your manager's.

# Choose privacy setting

Managers often have sensitive or confidential meetings, so to keep meeting details private, you can select the **Private** radio button in the **Privacy** section of the event details page. Rest assured that only meeting participants and people with 'Make changes to events' privileges and higher, can see event details when the event is set to **Private**.

Show me as	Available I Busy
Privacy	© Default © Public
	Learn more about private vs public events

**Note:** If most of your manager's meetings are confidential, you can change the default sharing options for your manager's calendar so that other people in your organization will only be able to see free/busy details or not be

able to see your manager's calendar at all. To do this, your permission must be set to **Make changes AND manage sharing**.

Here's how:

- 1. In your LionMail Calendar, click the drop-down arrow next to your manager's calendar, and select **Share this calendar**.
- 2. If you want others in your organization to only be able to see free/busy information, make sure the **Share this calendar with others** box is checked. Then, choose **See only free/busy (hide details)** from the drop-down.

Maria Manager Details						
Calendar Details Share this Calen	dar <u>Notifications</u>					
« Back to calendar Save Cance	« Back to calendar Save Cancel					
Share this calendar with	others Learn more					
🔲 Make this calendar public		See only free/busy (hide details) 🖵				
Share this calendar with e	veryone in the organization electric-automotive.org	See all event details See all event details See only free/busy (hide details)				

- 3. If you don't want anyone in your organization to view your manager's calendar, uncheck the **Share this** calendar with others box.
- 4. Click Save.

### Specify the event time zone

If your manager travels a lot, it can be a headache to schedule meetings in different time zones. With LionMail Calendar, you can easily specify the time zone for a given event.

Events will appear on your calendar according to your current time zone, and when you change to your destination time zone, they'll be in the right place.

1. Just click the **Time zone** link to the right of the date and time fields on the event details page.

<b>+</b>	SAVE	Discard		
Client dinn	ner in Paris			
11/9/2011	2:00pm Repeat	to 3:00pm	11/9/2011	Time zone

2. Next, specify the event time zone in the pop-up. If you want, you can even set up events that start in one time zone and end in another, ideal for those of you with managers who fly often.

Event Time Zone	×
Use separate start and end time zones	
France	-
(GMT+01:00) Paris	•
Done Cancel	

3. Click Done.

# Invitations and Events

### Invite guests to events

To add one or more guests to an event, do the following:

- 1. Go to the event details page of your event.
- 2. In the Add: Guests section on the right side of the page, type your first guest's email address.

Add: Gues	ts   <u>Rooms, etc.</u>
apple	
"Mary Ap	ppleby" <ma@electric-automotive.com></ma@electric-automotive.com>
<u>A Make some</u>	attendees optional
Guests	
abby.admi	n@electric-automotive.c 🗙
Guests can	modify event
	☑ invite others
	I see guest list

- 3. Continue adding your guests' email addresses one by one
- 4. If desired, fill in the rest of the fields on the page.
- 5. Click Save.

# Check availability of guests

When you want to invite guests to events, you have two options to see when each guest is available.

#### Option 1. Check availability in an event

In the event details page, click the **Find a time** tab.

<b>+</b>	SAVE Disca	rd		
Performanc	e Review			
1/18/2012	1:00pm to	2 :00pm	1/18/2012	Time zone
All day	epeat			
Event details	Find a time			
Where				
Calendar	Abby Admin			

Then, add guests to view their availability.

Perfo	rmanc	e Review			
1/18/20	12	1:00pm to 2:00pm	1/18/2012 Time zon	e	
🖾 All da	y 🗆 R	epeat			
Event	details	Find a time			
Go to e	vent   Sh	ow guests: all - required - no	ne	How to use this too	Add: Guests   Rooms, etc.
Today	<	> Wednesday, Jan 18,	2012	Day Week	ja Add
GMT	PST	Isabella Moretti	Maria Manager	Mary Appleby	"Jasmine Carmine" <jcarmine@electric-a< td=""></jcarmine@electric-a<>
7pm	11am	10:30 - 11:30 Project Planning		11-12p	Suests Email guests
8pm		11:30 – 12:30p Team Lunch	11:30 – 12:30p Team Lunch	Work on Pitch	Isabella Moretti × Maria Manager ×
9pm	1pm				Mary Appleby ×
10pm	2pm				Guests can I modify event
11pm	Зрт	2:30p – 3:30p Conference Organization	2:30p – 4p Hiring Committee		IV see guest list

#### **Option 2. Check availability through calendars**

You can also overlay other calendars on your calendar. Each calendar appears in a different color, so you can tell exactly who is busy and when. To overlay calendars:

In the **Other calendars** list on the left of your calendar, type the names or email addresses of the employees whose calendars you would like to add. Once you add a calendar, you can click on it to toggle it on or off.

Calendar		Today	> Jan 8	- 14, 2012
CREATE 🔻			Sun 1/8	Mon 1/9
<ul> <li>Mini calendar</li> </ul>		GMT PST		
<ul> <li>My calendars</li> </ul>	Ŧ	8pm 12pm		
<ul> <li>Other calendars</li> </ul>	-			
isa		abu ibu		4.00- 0.00-
"Isabella Moretti"	<isabe< td=""><td>lla@electric-aut</td><td>omotive.com&gt;</td><td>1:30p – 2:30p Reorg</td></isabe<>	lla@electric-aut	omotive.com>	1:30p – 2:30p Reorg
Ann Pettipaw				drainstorming

**Note:** A long list of calendars in the **Other calendars** list can make your calendar slow to load. (See *Optimize Calendar load time* below.)

### Invite LionMail groups to events

If you or your LionMail administrator has created LionMail groups (mailing lists) for your organization, you can invite a group to a meeting. Simply enter the single address for the group as a guest, instead of entering the individual addresses of all the members of the group.

Add: Gues	ts   <u>Rooms. etc.</u>
"Core Tea	am" <core-team@electric-automotive.com></core-team@electric-automotive.com>
Guests can	<ul> <li>modify event</li> <li>✓ invite others</li> <li>✓ see guest list</li> </ul>

After you've entered the group's address, the **Guests** field will populate with the individual group members, as seen below. If you want to exclude any group members, you can click the "X" to the right of their names.

Add: Guests   Rooms, etc.		
Enter email addresses	Add	
$\underline{\Omega}$ Make some attendees optional		
Guests		
Andrew Crispin		×
Kyle Kits		×
Maria Manager		×
Yumiko Kurata		×

**Note:** If the group is updated (new members, deleted members, etc.) after the LionMail Calendar invitation has been created, the invitation does not capture those changes.

#### Select options for your guests in the "Guests can" section

When you invite guests to events, the invite others and see guest list boxes are checked by default.

Add: Guests	Rooms, etc.	
Enter email	addresses	Add
Guests can	modify event	
	invite others	
	🗹 see guest list	

If you'd like your guests to be able to edit event details--such as adding rooms, adjusting the time, or adding attachments--you can also check the **modify event** box.

#### Schedule rooms or other resources

If your LionMail administrator has created Calendar resources (such as rooms, projectors, or other shared resources) for your domain, you can add resources to your events much the same way you invite guests to your events.

- 1. Go to the event details page of your meeting.
- 2. In the Add: section, click Rooms, etc.
- 3. Do either of the following:
  - Start typing any part of the room or other resource's name in the "Filter room" box. A list of matching resources appears in the list.

For example, in the following screenshot, when you start typing *ca*, two rooms populate: *Acadia* and *Bryce Canyon*.

Add:	Guests   Rooms, etc.
ca	
Sho	ow only available
	Add Acadia (4) Add Bryce Canyon (10)
<u>Close</u>	

• Browse the list to find the room or other resource you want to book. For example:

Add: Guests   Rooms, etc.
Show only available
<ul> <li>Bldg1</li> <li>Bldg2</li> <li>Bldg3</li> <li>Add Bldg3-Altantis (VC 12)</li> <li>Add Bldg3-Challenger (VC 6)</li> <li>Add Bldg3-Columbia (VC 5)</li> <li>Add Bldg3-Endeavour (4)</li> <li>Add Bldg3-Interview Room A</li> <li>Add Bldg3-Interview Room B</li> <li>Add Bldg3-Projector A</li> <li>Add Bldg3-Projector B</li> </ul>
Close

- 4. Check if the resource is available during the time of your meeting
  - Available
     Not available
- 5. To book an available resource, click **Add** (to the left of the resource name). If there aren't any available resources, try changing the time or day of your event. To easily find a time that works for all guests and resources, click the **Find a time** tab.
- 6. After you've entered all event details, remember to click the **Save** button.

# Schedule recurring events

Google Calendar makes it easy to schedule recurring (repeating) events. Here's how:

- 1. Go to the event details page.
- 2. Check the box to the left of **Repeat**.

4	SAVE	Discard		
Weekly Re	venue Mee	ting		
1/24/2012	9:00am	to 10:00am	1/24/2012	Time zone
🗆 All day 🛛 🙀	Repeat			
Event details	Find a tim	e		

3. In the **Repeat** pop-up, select an option from the **Repeats** drop-down.

×				
Monthly				
Daily Every weekday (Mon-Fri)				
Every Mon., Wed., and Fri. Every Tues., and Thurs.				
Monthly				
Yearly				
After     occurrences     On				
Monthly on day 24 Done Cancel				

- 4. Depending on your selection from the **Repeats** drop-down list, further define how the meeting recurs, including specifying start and end dates (if applicable).
- 5. Finish creating your meeting as usual.

# Notify guests about events

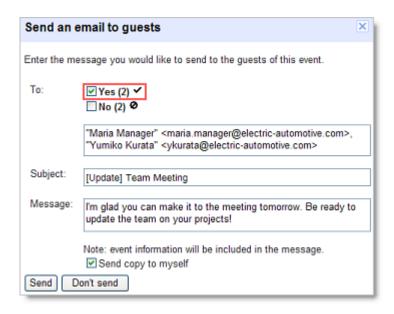
As you've probably already learned, when you save a newly created event, a pop-up automatically asks you if you'd like to send invitations to guests. However, there might also be times when you want to contact only a subset of guests, or you might want to contact all guests without making changes to the event details. This section tells you how to email *which* guests you want to email *when* you want to email them.

### Email guests about event

Occasionally, you might want to email all or some guests after you've already created and saved an event. For example, you might want to remind people who haven't responded to an event to respond. Or you might also want to email instructions to all guests who replied **Yes**.

- 1. Go to the event details page of the event.
- 2. In the Guests section, click Email guests.
- 3. In the pop-up, you can choose to email all guests or a subset of guests, such as those who have replied **Yes**.

**Note:** You can uncheck both the **Yes** and **No** boxes, and you can also manually enter additional emails into the address field.



- 4. After you've selected which guests you want to email, fill out the **Message** field.
- 5. Click Send.

### Send event invitations only to specific guests

If you want to avoid clogging guests' Inboxes with invitations to events they already know about, you can send event invitations only to those guests who aren't already aware of the event. Here's how:

- 1. Begin scheduling the event.
- 2. Add the people to whom you *don't* want to send notifications.
- 3. Click Save, and select Don't send in the Send invitations? pop-up.
- 4. Open the meeting again, and add the people to whom you want to send notifications.
- 5. Don't make any other modifications to the meeting before you save it. If you change the time, room, description, etc., LionMail Calendar will send the updated notification to all guests on the meeting list. The only time LionMail Calendar sends an update to only *new guests* is if your only change to a meeting is to add guests.
- 6. Click Save, and select Send in the Send invitations? pop-up to send invitations to new guest.
- 7. Only the newly added guests will receive the email notification.

Note: Individual users can set a preference to not receive notifications.

#### Create event reminders only your manager can see

In previous calendar applications, you might have been used to adding event notes that only your manager could see. However, in LionMail Calendar, if you are the meeting organizer, any note you add in the event's **Description** field appears in the event on every guest's calendar.

If you want to create meeting reminders that appear only on your manager's calendar, you have a few different options:

• If someone else is the meeting organizer, you can add a note in the event's **Description** field on your manager's calendar. This note will only appear on your manager's calendar, but depending on the privacy settings for your manager's calendar, people who view your manager's calendar may be able to see the

note. (To make the note private, select the **Private** radio button in the **Privacy** section of the event details page.)

**Important:** If the meeting organizer updates the **Description** field in which you put the note, your note will be overwritten.

On your manager's calendar, you can create a separate event at the same time as the original event. In the new event's **Description** field, you can add all of the essential information your manager needs to know. You can even add attachments. (If any of this information is sensitive, remember to select the **Private** radio button in the **Privacy** section.)

Alternatively, you can always email or chat event reminders to your manager with LionMail.

# Edit event details later

There are many reasons why you may need to change event details after you've already created an event--you may need to change the time or day, or you may even need to duplicate the event or transfer ownership to another person.

#### Send updates to guests when you edit event details

If your event includes guests, and if you change the event by editing the event details page, the **Send update?** pop-up will appear after you click **Save**. Click **Send** or **Don't send** to update existing guests.

Send update?	×
Would you like to send updates to exist Send Don't send	ting guests?

### Drag and drop event to change time or day

If you need to change just the event time and/or day (and leave all other event details the same), you can simply left-click on the event and drag it to a new time slot. If your event includes guests, follow the prompt to update them about the changes.



# Duplicate events

If you need to create an event with similar details to an existing event, you can save time by duplicating the existing event and changing only the relevant details.

To duplicate an event, go to the event details page for the event that you want to duplicate, and then, in the **More Actions** drop-down list, select **Duplicate Event**. The event details page for the new event will appear.

		More Actions
● Yes + guests ○ Maybe ○ No	Add a note	Change Owner Duplicate Event Copy to Maria Manager Copy to Private Meeting Room Copy to Executive Conference Room

#### Transfer ownership of an event

If someone else takes over responsibility for an event you created (such as a recurring meeting), you can transfer the ownership of the event. This means that the new person "owns" the event and can make changes to it.

To transfer ownership:

- 1. Open the event you want to transfer from the calendar of the original owner.
- 2. Select Change Owner from the More Actions drop-down menu (next to the Delete button).
- 3. Type the email address of the new owner in the New Owner field.
- 4. If desired, customize the email message.
- 5. Click Change Owner.

The new owner will receive a notification email, and he or she should click the included link to accept ownership of the event.

**Note:** Even though the new owner now controls the event, the original owner's name will still appear in the **Created by** field.

#### When guests edit event details on their own calendars

Unless you've allowed guests to modify events (see *Select options for your guests in the "Guests can" section* above), only the person who created the event can make changes that appear on all guests' calendars. If guests change details about an event, their changes show up only on their calendars.

Additionally, if the event creator modifies an event, the creator's updates override any changes that guests have made to their own calendars.

For example, if you create an event and invite John, and then John adds a new room, the room change will show up only on John's calendar. If, however, you later change the time of the event, the event will be moved to a different time on John's calendar, *and* the room change that John made will no longer appear on his calendar.

# Manage Calendars

# Print calendars

- 1. Make sure only the calendars you want to print are highlighted in your list under **My Calendars**. If not, simply click the calendars to select or deselect them.
- 2. At the top of the calendar view, select the time frame you want to print; for example, select **Day** or **Week**.

Day	Week	Month	5 Days	Agenda	₽	С
Т	hu 1/12		Fri 1/13		Sat 1/14	
		Leav	e for Buenos /	Aires		
7 – 8 Spinning Cla	SS	7:30 -			7 – 6:30p Buenos Aires	
♠ 8 – 9 HR Meeting	8 – 9 HR Meetin		lire Orientation	n		

- 3. Click the print icon. In the **Calendar Print Preview** window, you can select a font size, page orientation, and other options.
- 4. Select the options you want, and then click **Print**.

# Customize your Calendar view

# Quickly view just one calendar

If you have several calendars open and want to quickly view just one of them, click the down arrow next to the calendar you want to view, and select **Display only this calendar**.

Other calendars     Add a coworker's calend	ar 4pm 8am
Andrew Crispin	■ 5pm 9am
Ann Pettipaw	Display only this Calendar
Everglades (VC 20)	Hide this calendar from the rist
Isabella Moretti	Calendar settings
Kyle Kits	Notifications
Laurie Smith	
Mary Appleby	
Perry Peters	
US Holidays	
Vosemite (VC 8)	11pm 3pm

When you want to show additional calendars, click the names of the calendars to highlight them.

# Show an additional time zone

If you work with colleagues or clients in multiple time zones, scheduling meetings can sometimes be confusing. To make your job easier, on your calendar, you can display another time zone in addition to your current time zone.

Here's how:

- 1. Select **Settings** from the **Settings** gear <sup>O</sup> drop-down in the upper right corner of your screen.
- 2. On the General tab, click Show an additional time zone.

Calendar Settings							
General Calendars Mobile Se	tup Labs						
« Back to calendar Save Ca	ncel						
Language:	English (US)						
Country:	United States	•					
-	(choose a different country to see other time zones)						
Your current time zone:	(GMT-08:00) Pacific Time	▼ Label: PST					
	Display all time zones						
	Show an additional time zone						

3. Choose a time zone from the **Additional time zone** drop-down. (To see time zones outside your country, check the **Display all time zones**.)

Calendar Settings								
General Calendars Mobile Setup Labs								
« Back to calendar Save Cancel								
Language:	English (US)							
Country:	United States (choose a different country to see other time zones)							
Your current time zone:	(GMT-08:00) Pacific Time       ■ Label: PST         Additional time zone       .abel:         (GMT+01:00) Paris       ■ .abel:         Image: Display all time zones       Image: Display all time zones							

- 4. Type a name in the **Label** field.
- 5. Click **Save**. Your calendar will now display both time zones, as in the example below.

Today	<	> Jan 8	8 – 14, 2012
		Sun 1/8	Mon 1/9
GMT	PST		
8pm	12pm		
9pm	1pm		
10pm	2pm		1:30p – 2:30p Reorg brainstorming

**Note:** See the Specify the event time zone section above for an easy way to schedule events in another time zone.

# Hide declined meetings

If your calendar is cluttered with meetings you have declined, you can change your settings to hide all declined meetings. There is no way to hide individual declined meetings.

- 1. Select **Settings** from the **Settings** gear <sup>Setting</sup> drop-down in the upper right corner of your screen.
- 2. On the General tab, under Show events you have declined, select No.
- 3. Click Save.

### Turn off automatically adding invitations to your calendar

- 1. Select **Settings** from the **Settings** gear <sup>O</sup> drop-down in the upper right corner of your screen.
- 2. On the **General** tab, under **Automatically add invitations to my calendar**, select **No, only show invitations to which I have responded**.

**Note:** If your manager has set up his or her calendar to show only invitations to which he or she has responded, your manager might miss a scheduled event. For example, if you schedule a meeting for your manager, but don't send an email invitation, your manager will never learn of the meeting unless you specifically tell him or her about it.

# Optimize Calendar load time

If your Calendar account consistently takes a long time to load, check to see how many calendars you have in your **Other calendars** list. Having multiple calendars in your **Other calendars** list makes overlaying those calendars very convenient. However, having too many calendars in this list can increase the load time for your calendar.

To hide a calendar from your **Other calendars** list, click the down arrow to the right of the calendar owner's name, and then select **Hide this calendar from the list**.

# Create new calendars

There are many reasons you might want to create and share calendars. For example, you might want to create:

- team calendars to keep track of meetings, trainings, birthdays, vacations, and more
- calendars for your manager's personal events (such as season tickets or fitness classes), which you can
  overlay with your manager's work calendar to make scheduling early/late meetings or business trips
  easier

• calendars for rooms or resources that YOU control

# Create a new calendar

- 1. Click the the small down arrow next to My calendars and select Create new calendar.
- 2. Enter a name for your calendar in the Calendar Name field.
- 3. If desired, enter the description, location, and time zone in the appropriate fields.
- 4. If you want to share your new calendar with the public or with everyone within your organization, click the **Share this calendar with others** box, and then click either the public or organization box.
- 5. If you want to share the calendar with a specific person, enter his or her email address in the **Person** field and select the appropriate permission from the **Permission Settings** drop-down. Repeat for each additional person you want to add.
- 6. Click Create Calendar.

# Create a calendar for a room or resource that you control

If you manage the schedule of any private rooms or resources that aren't available through the **Where** section of your Google calendar, you can create a resource calendar.

To create a resource calendar, follow the instructions above for creating any new calendar. Once you've created the calendar, you'll need to adjust the settings. Here's how:

- 1. Click the small down arrow next to your new resource calendar, and select Calendar settings.
- 2. In the **Auto-accept invitations** section, click the radio button next to the option that's right for your calendar.

Here's an explanation of the two applicable options:

- Auto-accept invitations that do not conflict: New events are declined if an event is already scheduled at the same time.
- Automatically add all invitations to this calendar: All events appear, regardless of conflicts.
- 3. Click Save.

There are two options for other people to schedule events on the resource calendar that you control:

#### Option 1. Allow other people to edit all events

If you want other people to be able to make changes directly to the resource calendar, you can share the calendar with them in the same way your manager shared his or her calendar with you.

**Note:** From the **Permission Settings** drop-down, you'll need to select either **Make changes to events** or **Make changes AND manage sharing**.

#### Option 2. Allow other people to only edit their own events

However, if you want people to only be able to edit their *own* events and not those created by others, then there's a different way for them to schedule events.

- 1. For this method, you'll need to make sure that you've selected the **Share this calendar with others** box under the **Share this Calendar** tab for your resource calendar.
- 2. Send the calendar's email address to people who can schedule on the resource calendar. The calendar's email address is found in **Calendar settings > Calendar Details** in the **Calendar Address** section.

Calendar Address:	XML ICAL HTML (Calendar ID: electric-
Learn more	automotive.com_3ppgcnbl37ve4s6e4pnuv7u67k@group.calendar.google.com)
Change sharing	This is the address for your calendar. No one can use this link unless you have made your calendar
settings	public.

3. When other people want to schedule the resource that you manage, they can add the calendar's email address in the **Guests** field of their event.

Add: Guests	Rooms, etc.					
electric-auto	motive.com_3	Add				
R Make some Guests Maria Man	attendees optional ager					
electric-au	Itomotive.com_3	ppgcnb ×				
Suggested times						
Guests can	☐ modify event ✓ invite others ✓ see guest list					

# Calendar Tips & Tricks

# Save time with Calendar keyboard shortcuts

You can save time managing your manager's calendar (and your own) by using keyboard shortcuts.

To enable keyboard shortcuts, select **Settings** from the **Settings** gear drop-down in the upper right corner of your screen.

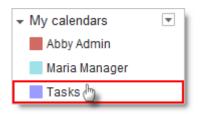


Once you've enabled keyboard shortcuts, you'll be able to perform common tasks without moving your hands from the keyboard. For example, type "c" to create an event, "e" to see event details, "t" to go to today's date, "p" to go to the previous period, "n" to go to the next period, "s" to go to your Calendar account settings, and much more.

While working in LionMail Calendar, type "Shift+?" at any time to display a complete list of keyboard shortcuts (keyboard shortcuts must first be enabled).

# Use Tasks in Calendar

Create to-do lists and keep yourself on track by using Tasks in Calendar. To get started, just click **Tasks** under the **My Calendars** section.

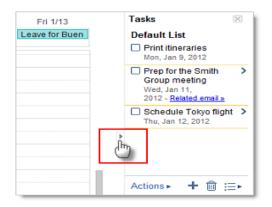


Your Tasks list will display to the right of your calendar.

Today	<	> Jan 9	– 13, 2012		Day V	Veek	Month	5 Days	Agenda	More *	¢٠
GMT	PST	Mon 1/9	Tue 1/10	Wed 1/11	Thu 1/12 Schedule T	c Le	Fri 1/13 ave for Bu	en		It List It litineraries	X
	10am 11am		★ 10 - Team Team Meetin Meeti						Gro Web	p for the Smi up meeting I, Jan 11, 2 - <u>Related em</u>	
	12pm								Sch	edule Tokyo Jan 12, 2012	flight 3
9pm	1pm	1:30p - 2:30p							Þ		
10pm	2pm	Reorg brainstorming			2p - 3p Weekly Call			1	Action	s• + î	Ì ≔•

To close your Tasks list, click Tasks under the My Calendars section again.

Alternatively, to *minimize* your Tasks list, click the small arrow between the Calendar vertical scroll bar and your Tasks list. (You can click it again when you want to expand/maximize your Tasks list.)



You can create a new task in Calendar the same way you can in LionMail: just click the + sign at the bottom of the Tasks section. However, the task won't display on the Tasks calendar itself unless you modify it and add a date.

To add a task directly to the Tasks calendar and list:

1. Determine the day on which the task should begin, and click in the area directly below the date.

2. Click **Task** on the pop-up window.

n 1/16	Tue 1/17	Wed 1/18	Thu 1/19
Event	<b>Fask</b>	- VI	×
Task:			30
Due date	e: Wed, J	anuary 18, 2012	
Note:			
Create	task		
		a David 2:30p -	-

- 3. Give the task a name and include any notes you wish to add.
- 4. Click Create task. The task will now appear both on the Tasks calendar and in the Tasks list.

To learn more about the Tasks gadget, visit the Google Calendar Help Center: http://www.google.com/support/calendar/bin/answer.py?answer=146986

# Add interesting calendars from LionMail Calendar

LionMail has a number of useful and interesting calendars--such as international holidays and week numbers-that you can add to your **Other calendars** section for easy viewing.

To add these (and other) calendars to your own account:

- 1. Click the small down arrow to the right of **Other calendars**, and choose **Browse Interesting Calendars** from the drop-down.
- 2. Choose which type of calendar you want to add, and click the corresponding tab: **Holidays**, **Sports**, or **More\***.
- 3. Click Subscribe to add specific calendars to your Other calendars list.

\*Note: Many admin-friendly calendars can be found on the More tab:

- Resources for [your domain]
- Week Numbers
- Contacts' birthdays and events

# Add calendars for favorite resources (conference rooms)

If there are certain conference rooms you frequently use, you can add their calendars to your list of **Other calendars** for fast and convenient viewing.

To add these (and other) calendars to your own account:

- 1. Click the small down arrow to the right of **Other calendars**, and choose **Browse Interesting Calendars** from the drop-down.
- 2. Click the More tab, and then click Resources for [your domain].
- 3. To the right of the resource name, click the arrow (>).
- 4. Click Subscribe to add specific calendars to your Other calendars list.

# Include "Add to my calendar" link in emails

If you want to notify a large group of people about an event but don't want to clutter their calendars with unwanted invitations, you can insert a special link into informational emails. If recipients are interested in the event, they can then click the link to add the event to their own calendars. You should use this method only if tracking attendance isn't important.

To include an Add to my calendar link in emails:

- 1. In your LionMail Calendar account, create the calendar event as you normally would and save it.
- 2. Open the event details page, and below the **Privacy** options, click **Publish event**.

Show me as	Available	Busy	
Privacy	Oefault	Public	Private
	Learn more about private vs public events Publish event		

3. You have two options for inserting the link into your informational email: Option 1 allows you to insert a customizable text link, and Option 2 allows you to insert a Google Calendar button.

#### Option 1. Copy the URL to make a text link

Copy the unique URL that appears between the two quotation marks following the href attribute. (Make sure not to copy the quotation marks themselves.) In the following example, you would want to copy the highlighted text.

Publish event	×
Coogle Calendar Put this code on your site so that visitors can easily add this event to their Google Calendar. <a href="http://www.google.com/calendar/hosted/electric-automotive.com/event?&lt;br&gt;action=TEMPLATE&amp;tmeid=cXE4dmJkZDhhcWlzbHRmYjNiOTdrbWdidTQgYWJieS5hZG1pbkBlbGVj&lt;br&gt;Q" target="_blank"><img border="0" src="http://www.google.com/calendar/images/ext/gc_button1_en.gif"/></a>	

#### Option 2. Copy the LionMail Calendar icon to make an image link

Alternatively, highlight the LionMail Calendar button by left-clicking your mouse and dragging your mouse across it. Then, type Ctrl+C to copy it.

Publish event	×
Coogle Calendar Put this code on your site so that visitors can easily and this event to their Google Calendar. <a href="http://www.google.com/calendar/hosted/electric-automotive.com/event?&lt;br&gt;action=TEMPLATE&amp;tmeid=M3Fha2tnNmJsbDNyaXUzZTByZGhyM3RubWMgYWJieS5hZG1pbkBlbG&lt;br&gt;bQ" target="_blank"></a>	

4. In your LionMail account, begin composing your informational email.

#### Option 1. Copy the URL to make a text link

If you've chosen Option 1, type the text you want to use for your link (such as *Add this event to my calendar*). Highlight the text, and click the **Link** symbol, as seen in the image. Then, paste the calendar URL into the box below **To what URL should this link go?** and click **OK**.

Subject	ct Optional team building opportunity		
	Attach a file Insert: Invitation		
BI	U T T - A - T - C - II = II II II II II II = II II = II - II - II - Check Spelling -		
Hello East Coast Team,			
I wanted to let you know about the optional team building opportunity next Thursday afternoon from 2-3. Please add the event to your calendar by clicking the link below.			
Add this event to my calendar			
Best,			
Abby Admin Executive Administrator			

#### Option 2. Copy the LionMail Calendar icon to make an image link

If you've chosen Option 2, simply type Ctrl+V to paste the icon into your email.

Subject	Optional team building opportunity		
	Attach a file Insert: Invitation		
ΒZ	U T T - A - T - ⓒ c-> 注 注 Ξ Ξ 11 E Ξ Ξ Δ, « Plain Text Check Spelling -		
Hello Ea	Hello East Coast Team,		
I wanted to let you know about the optional team building opportunity next Thursday afternoon from 2-3. Please add the event to your calendar by clicking the icon below.			
Google Calendar			
Best,			
Abby Ad Executiv	lmin e Administrator		

5. After you've created your text or image link, finish composing your email as usual.

**Important:** If you update your event after sending out the informational email, people who have added the event to their own calendars won't receive your update.

# Calendar Labs

If your LionMail administrator has enabled the Calendar Labs options for your domain, you can add key business functionality to your email and calendar with these experimental, pre-release features.

To help you get started, we've put together a list of the labs we think you'll find useful (some are real time savers!). It's important to remember, though, that a lab can become unstable, stop working, or disappear at any time—they are experiments, after all.

# Enable Labs

You can enable or disable a lab whenever you like. Here's how:

- 1. In LionMail Calendar, click the Settings gear, and select Labs.
- 2. For each lab you want to use, click Enable. If you want to stop using a lab, click Disable.
- 3. Click **Save** at the top or bottom of the page.

# Suggested Calendar Labs

Show me as Available Busy Busy (decline invitations)	Automatically declining events Lets you block off times in your calendar when you are unavailable. Invitations sent for any events during this period will be automatically declined. After you enable this feature, you'll find a "Busy (decline invitations)" option in the <b>Show me as</b> field.
Description       Hey, everyone, let's brainstorm some new ideas for Calendar Labs!         Attachment       Secret Labs ideas!         Secret Labs ideas!       Avesome presentaton	<b>Event attachments</b> Attach a document, spreadsheet or presentation to your event, or upload a file from your computer. <u>Learn more</u>

C	Smart ReschedulerHelps you reschedule an event by analyzing guests' schedules, evaluating conflicts, obtaining conference rooms and proposing the best meeting times. It's like magic.Tip: If you have a large number of guests, start with only the required attendees. Then, once you find a date that works, you can add any optional attendees.
	Year view Planning ahead and want to see the whole year at once? Adds a Year View gadget to right of your calendar. Note: If you close the Year View gadget by clicking the X, you disable the lab and will have to re-enable it.
12pm       12p - 1p ▲         Lunch (Bill Peterson)         1pm         1:30n = Exec Admin Champ	Who's my one-on-one with? Having a hard time figuring out who scheduled that event called "Lunch" on your calendar? This feature displays the attendee's name right on the calendar if it's just you and one other person.
Pacific2:29pmEastern5:29pm♥ Moscow1:29am♥ India2:59amSettings	World clock Keep track of the time around the world. Plus: When you click an event, you'll see the start time in each time zone as well.