INDEPENDENT CONTRIBUTOR TRACK

14 GR

LEAD SERVICE SPECIALIST
BA or Equivalent Required/Minimum
5-7 yrs. Exp.

MANAGEMENT TRACK

14 GR

MANAGER
BA or Equivalent Required/Minimum
5-7 yrs. Exp.

INFORMATION TECHNOLOGY CAREER TRACK
SERVICE SPECIALIST

Technical Skills

- Strong proficiency in some or all of the relevant technology stack needed in order to progress.
- Expert level skills required for G14 and above Technology track.

Soft Skills

- Demonstrates excellence in a variety of competencies including teamwork/collaboration with technical and functional clients/peers, analytical thinking, communication and influencing skills.
- G14 and above must have leadership qualities and demonstrate a proven ability to act as a change agent.