Clearing Your Browser Cache

Internet Explorer

1. In Internet Explorer toolbar, select **Tools (the gear icon)** in the upper-right corner, then choose **Internet options**.

2. In the General tab, under Browsing History, click **Delete**.
3. Check the boxes for **Temporary Internet files and websites files** and **Cookies and website data**. Click **Delete**.

4. **After clearing your cache, please close Internet Explorer and re-open it before you log in again.**
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Firefox

1. In Firefox toolbar, select Menu (three lines icon) in the upper-right corner, then choose Options.

2. Navigate to the Privacy & Security section on the lefthand menu. Next to Cookies and Site Data section, click Clear Data.

3. After clearing your cache, please close Firefox and re-open it before you log in again.
Clearing Your Browser Cache

Chrome

1. Click on the Chrome menu (three dots) in the upper-right corner of the Chrome toolbar.

2. Select More tools, then choose Clear browsing data.
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3. Check the boxes for **Browsing History, Cookies and other site data, and Cached images and files.** Click **Clear Data.**

4. **After clearing your cache, please close Chrome and re-open it before you log in again.**
Clearing Your Browser Cache

Safari

1. In the menu bar, click **Safari** in the upper-left corner, then click **Preferences**.

2. Select the **Privacy** tab. Then click **Remove All Website Data**.
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3. Click **Remove Now** in the pop-up window to confirm.

4. After clearing your cache, please close Safari and re-open it before you log in again.