Clearing Your Browser Cache

Internet Explorer

1. In the Internet Explorer toolbar, select **Tools (the gear icon)** in the upper-right corner, then choose **Internet options**.

2. In the General tab, under Browsing History, click **Delete**.
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3. Check the boxes for **Temporary Internet files and websites files** and **Cookies and website data**. Click **Delete**.

4. After clearing your cache, please close Internet Explorer and re-open it before you log in again. If you are seeing illegible text on the screen of your browser, please see the last page of this document.
Clearing Your Browser Cache

Firefox

1. In the Firefox toolbar, select **Menu (three lines icon)** in the upper-right corner, then choose **Options**.

2. Navigate to the **Privacy & Security** section on the lefthand menu. Next to **Cookies and Site Data** section, click **Clear Data**.

3. After clearing your cache, please close Firefox and re-open it before you log in again.
Clearing Your Browser Cache

Chrome

1. Click on the Chrome menu (three dots) in the upper-right corner of the Chrome toolbar.

2. Select More tools, then choose Clear browsing data.
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3. Check the boxes for Browsing History, Cookies and other site data, and Cached images and files. Click Clear Data.

4. After clearing your cache, please close Chrome and re-open it before you log in again.
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Safari

1. In the menu bar, click Safari in the upper-left corner, then click Preferences.

2. Select the Privacy tab. Then click Remove All Website Data.
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3. Click **Remove Now** in the pop-up window to confirm.

4. After clearing your cache, please close Safari and re-open it before you log in again.
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Fixing Illegible Text in Internet Explorer

Internet Explorer will sometimes default to a setting that causes some fonts to display illegibly. Follow these instructions to override this:

1. In the Internet Explorer toolbar, select **Tools (the gear icon)** in the upper-right corner, then select **Internet options**.
2. Under the **General** tab, select **Accessibility**.
3. Check the box next to **Ignore font styles specified on webpages**. Do not change any other options.
4. Click **OK** in both windows to save.

Contact CUIT Service Desk for further assistance:
(212) 854-7474 or askcuit@columbia.edu